Tech Tips for Hamilton County Schools

The KEY		What is it?	How To for Families	Troubleshooting:
	ClassLink	*One Username, OnePassword, For Everything.* ClassLink gets you to all of the resources listed below.	**ClassLink for Families (English and Spanish)**	• Click on **ClassLink** (http://launchpad.classlink.com/hcde) • Sign in with Google account by selecting the "Sign in with Google" button. • User Name: first initial + last initial + student number • Default password: date of birth in MMDDYYYY format • Example: John Smith, 12345 would be js12345@students.hcde.org **Need Help? Contact your school office**

The House(s)		What is it?	How To for Families:	Troubleshooting
	canvas	Teachers use Canvas to share communication, lessons, assignments, and feedback with students.	**Canvas for Families**	Automatically connects through Classlink for students. **Need Help? Contact your classroom teacher**

The Tools		What is it?	How To for Families	Troubleshooting
	nearpod	Provides endless engagement and interactive presentations inside of lessons.	**What is Nearpod? video**	Your teacher will give you a CODE to join the session. Use code MAGIC for sample lesson. **Need Help? Contact your Classroom Teacher, ask for code or link to be resent**
	Google Drive	Collaborative tools: Docs, Slides, Forms, and more to help bring ideas together and allow easy access.	**Google Help Portal**	https://support.google.com **Need Help with Passwords? Contact your school office**
	Flipgrid	Students can share and reply back to short form video discussions focused on a teacher created topic.	**What is Flipgrid? video** Look for Flipgrid links or codes inside Canvas or ClassDojo!	With Flipgrid, students do not create accounts. Teachers provide students a Flip Code and students enter this on the Flipgrid app or at flipgrid.com. **Need Help? Contact your Classroom Teacher, ask for code or link to be resent**
	zoom	Live video that allows for teachers to deliver instruction and information.	**What is Zoom? video** Look for links for Zoom meetings from your teachers inside of Canvas or Dojo!	To add Zoom to Classlink: • Click + (Open App Library) located at top of page • Type Zoom in search bar, then select add app **Need Help? Contact your Classroom Teacher, ask for code or link to be resent**

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Parent University

For additional support with student learning, technology, whole child support, kindergarten readiness, and engagement, check out HCS videos for families on our Parent University website. Or, Check out the menu of Parent University videos here!

Chromebooks

New to Chromebooks or wanting to learn more about them?
For Chromebook beginners, watch short videos here.
For Next Steps and more advanced features, check these out

Tech Hotline

The district has launched a Tech Hotline for families and staff. The hotline is open Monday through Friday between 7 a.m. and 3:30 p.m. Callers can leave a message outside of those hours and will get a call back the next day.
The Tech Hotline number is (423) 493-0350.