Hamilton County Schools  
Technology Contract

HCDE 1:1 VISION

Through the 1:1 Technology Integration in Hamilton County Schools, we will meet our students’ individual needs and introduce them to a world of possibilities by enhancing our curriculum through communication, collaboration, creativity, and critical thinking.

HCDE 1:1 EXPECTATIONS:

• All students will have their own Google account that is for school use only.
• Social Media (Facebook, Twitter, Instagram, Snapchat, etc.) is not allowed on school devices.
• Devices will be treated like school property.
• Parents will monitor use at home.
• Devices will be treated as school devices even when at home.
• Devices will be kept away from food and drink.
• Devices must be charged overnight.
• The body of the device cannot be personalized.
• If a student leaves their school, the device is to be returned to the school you are leaving.
• Earbuds are the only allowable listening accessory (as allowed by teachers). No Beats-type headphones.
• Students cannot download apps. Devices are on management system and monitored while at school and home.
• I understand that the device I am using is subject to inspection at any time without notice & it remains the property of Hamilton County Department of Education.
• I will follow the policies outlined in the HCDE Technology Compact while at school, as well as outside the school day.

PARENTS & GUARDIANS RESPONSIBILITY:

• I will file a police report in the case of theft or a damage report in the case of vandalism.
• I will be responsible for all damage or loss caused by neglect or abuse.
• I agree to the full replacement cost of the device & charger in the event that any of these items are lost or intentionally or irresponsibly damaged.

STUDENT CODE OF CONDUCT WITH DEVICES:

• I promise to tell my teacher, or another adult, immediately if I read or see something on my device that is inappropriate or makes me feel uncomfortable.
• I will not give any personal information, such as my last name, address, phone number, or name/address of my school to anyone without my teacher’s permission.
• I will treat my device responsibly.
• I will not eat or drink near my device.
• I will not duplicate or download any copyrighted software to my device.
• I will remain on educational appropriate sites at all times.
• I will use my device as directed by my teachers; for classwork, homework, and any other required use.
• Passwords will be required and are to be CONFIDENTIAL.
• No photos or videos will be taken without specific permission from the teacher.
Coverage Includes

- NO CLAIMS LIMITS
- MALFUNCTION & DEFECT
- ACCIDENTAL DAMAGE
- LIQUID DAMAGE
- BATTERIES & POWER
- LOSS & THEFT

$25.00
$0 Repair & Replacement

ENROLL NOW FOR GUARANTEED COVERAGE!
Coverage Term Thru 07/31/21

Convenient Ways to Enroll Today

Enroll ONLINE
www.smarttechins.com/hamilton

Enroll BY PHONE
Call us at (877) 307-6777 and our customer service team will get your coverage started

SMART • QUICK • EASY

We Are a Leading Provider in School Device Coverage and Repairs! With 10 years of experience and an A+ rating on the Better Business Bureau, Smart Tech has a proven record of quality service! It's no wonder that over 100 schools and districts across the country have chosen our company as a coverage provider for their school devices!
LIMITATIONS OF SUPPORT.
Does not cover the following:

- Damage, loss or other product failure caused by negligence or abuse.
- Non-functional parts or defects, such as cosmetic defects.
- Preventative maintenance.
- Data lost, corrupted, damaged or otherwise unusable.
- Accessories that are non-essential to the function of the product.
- Software including, but not limited to, personalized data, or customized software, such as Personal information managers (PIMs), games, or screen savers.
Lost / Stolen Chromebook

In the event that a Hamilton County Schools assigned device is lost or stolen, please follow the procedure below.

1. Report lost / stolen device to the school.
2. If stolen, file a police report with local law enforcement.
3. If insured, file a claim with insurance company.
   a. Insurance company will reimburse Hamilton County Schools and student will be assigned another device
4. If uninsured, payment for replacement device should be made to the school bookkeeper. The school will be responsible for placing an order for the replacement device.
Stylus / Charger Replacement

In the event that the stylus from your student’s device is lost or stolen, it is the parents’ responsibility to replace the item. Insurance purchased through the district does not cover the replacement of a stylus. It will cover the replacement of one charger. The parent would be responsible for any additional chargers that are lost or stolen. Please follow the steps below to replace these items.

1. Determine the model of the Chromebook. There are at least 3 different models being used: Lenovo 500e, Lenovo N23 and Lenovo N22
2. Replacements can be ordered from the manufacturer, Lenovo or from reputable retailers like Amazon.

**Lenovo Pens (Stylus)**

**Lenovo Chargers**
[https://www.amazon.com/Type-Charger-Lenovo-Chromebook-Laptop/dp/B07DPNFPHB/ref=sr_1_1_sspa?keywords=Lenovo+500e+charger&qid=1554128064&s=gateway&sr=8-1-spons&psc=1](https://www.amazon.com/Type-Charger-Lenovo-Chromebook-Laptop/dp/B07DPNFPHB/ref=sr_1_1_sspa?keywords=Lenovo+500e+charger&qid=1554128064&s=gateway&sr=8-1-spons&psc=1)

**Amazon**
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